

New look invoices



Payment methods

Chorus is now using National Australia Bank (NAB) for all our banking. Please check the payment details on your invoice because they may have changed.

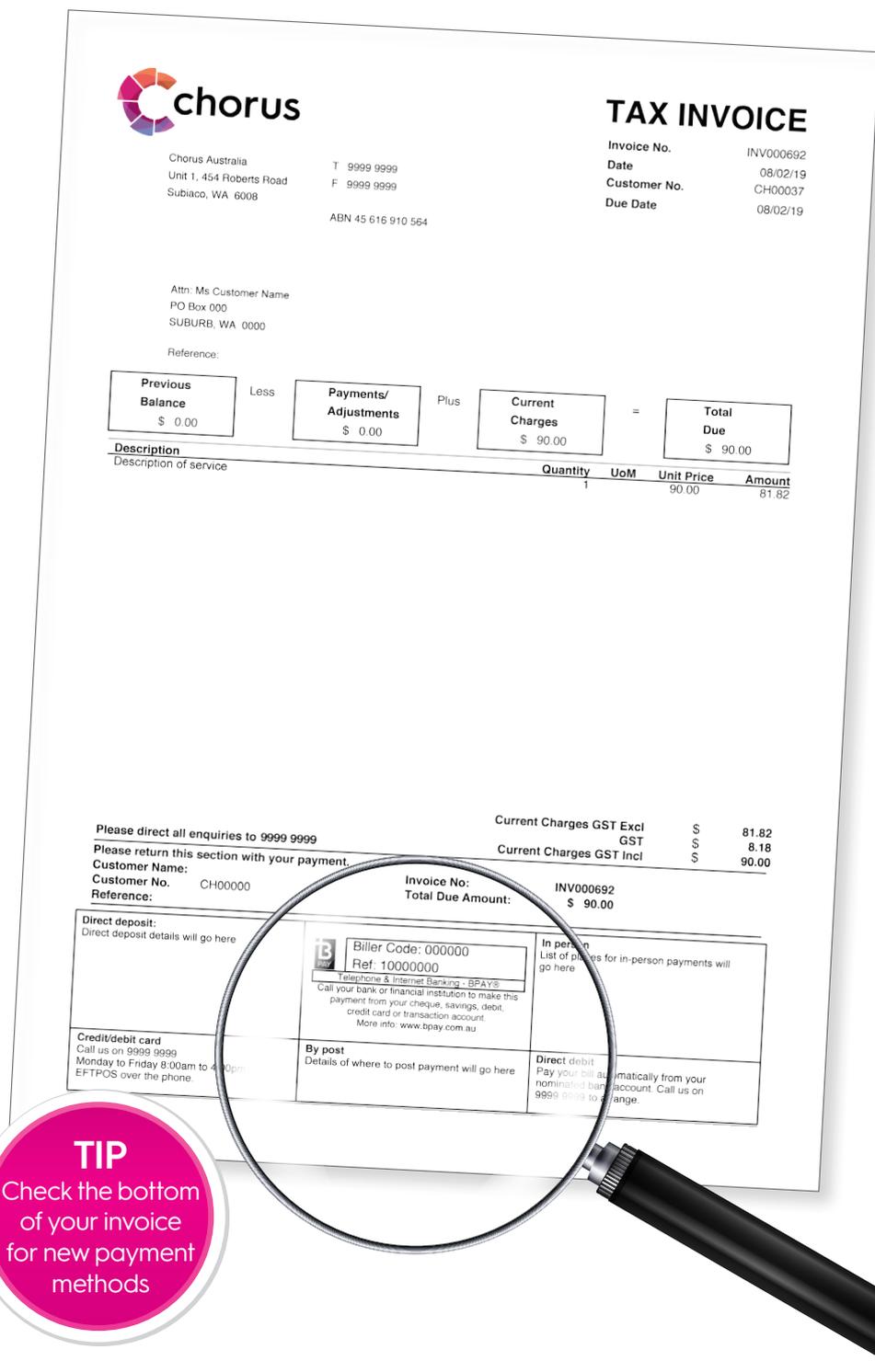
▶ WHAT YOU NEED TO DO:

1. If you pay by direct debit and you haven't received a new direct debit form, please call us and we will send one to you.
2. If you normally go to the bank to pay your invoice, please go to a NAB branch and provide your invoice details as a reference.
 - Review payment details on your invoice to make sure you're paying into the new NAB account.
 - Continue paying all invoices you receive – paying special attention to the payment method on each invoice.
3. Invoices are dated the last day of the month, any payment received after the invoice date will not appear on this invoice.



Pricing may change – but only slightly

We have reviewed all our pricing to ensure everyone enjoying Chorus services is treated with fairness. Any changes to our service pricing will be minor.



Thank you for your patience as we complete our merger. We're delighted we can give all Chorus customers the opportunity to live the life they choose. We know there will be a few bumps in the next few months and we appreciate your support and understanding while we finish this important work. Although response times may be slower during this process, we aim to have minimal impact to your usual services.



ENQUIRIES: If you have any enquiries regarding this information, please call **1800 431 270**.